

TERMS & CONDITIONS AND PRIVACY POLICY

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE

Terms of website use

Introduction and our role

This terms of use (together with the documents referred to in it) tells you the terms of use on which you may make use of this website www.partyatthepalace.co.uk (the "Website"). Use of the Website includes accessing, browsing, or voting on the Website www.partyatthepalace.co.uk is a site operated by Party At The Palace Limited Ltd ("We"). We are registered in Scotland under company number SC467444 and have our registered office at 18B Claremont Crescent, Edinburgh, EH7 4HX. Our VAT number is GB238600808. We are a limited company.

Please read these terms of use carefully before you start to use the Website, as these will apply to your use of it. We recommend that you print a copy of this for future reference.

By using the Website, you confirm that you accept these terms of use and that you agree to comply with them. We may revise these terms of use at any time by amending this page.

If you do not agree to these terms of use, you must not use the Website.

Other applicable terms

These terms of use refer to the following additional terms, which also apply to your use of the Website:

- Our Privacy Policy, which sets out the terms on which we process any personal data we collect from you, or that you provide to us. By using the Website, you consent to such processing and you warrant that all data provided by you is accurate.
- Our Cookie Policy, which sets out information about the cookies on the Website.

Changes to the Website

We may update the Website from time to time, and may change the content at any time. However, please note that any of the content on the Website may be out of date at any given time, and we are under no obligation to update it. We do not guarantee that the Website, or any content on it, will be free from errors or omissions.

Accessing the Website

The Website is made available free of charge.

We do not guarantee that the Website, or any content on it, will always be available or be uninterrupted. Access to the Website is permitted on a temporary basis. We may suspend, withdraw, discontinue or change all or any part of the Website without notice. We will not be liable to you if for any reason the Website is unavailable at any time or for any period.

You are responsible for making all arrangements necessary for you to have access to the Website.

You are also responsible for ensuring that all persons who access the Website through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

All personal data that we collect from you will be handled in accordance with our Privacy Policy.

You may only vote once. If you attempt to vote more than once then you will be disqualified and none of your votes will count.

Intellectual property rights

We are the owner or the licensee of all intellectual property rights in the Website, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from the Website for your personal use and you may draw the attention of others within your organisation to content posted on the Website.

We are committed to protecting the privacy of all visitors to the Website, including all visitors who access the Website through any mobile application or other platform or device. Please read the following Privacy Policy which explains how we use and protect your information.

We are registered with the Information Commissioner's Office under the Data Protection Act 1998. By visiting and/or using the Website, you agree and where required you consent to the collection, use and transfer of your information as set out in this policy.

1. INFORMATION THAT WE COLLECT FROM YOU

1.1 When you visit the Website, you may be asked to provide information about yourself including your name and contact details (such email address).

1.2 We may also collect information about your usage of the Website and information about you from your voting submission and/or any e-mails or letters you send to us.

1.3 By accessing Party at the Palace Limited information and/or the Website using mobile digital routes such as (but not limited to) mobile, tablet or other devices/technology including mobile applications, then you should expect that our data collection and usage as set out in this Privacy Policy will apply in that context too.

1.4 We may collect technical information from your mobile device or your use of the Website through a mobile device, for example, location data and certain characteristics of, and performance data about, your device, carrier/operating system including device and connection type, IP address, mobile payment methods, interaction with other retail technology such as use of NFC Tags, QR Codes or use of mobile vouchers. Unless you have elected to remain anonymous through your device and/or platform settings, this information may be collected and used by us automatically if you use the Website through your mobile device(s) through your mobile's browser or otherwise.

2. USE OF YOUR INFORMATION

2.1 Your information will enable us to log your preferences for Party At The Palace. It will also enable us to contact you where necessary.

2.2 We will also use and analyse the information we collect so that we can administer, support, improve and develop our business, for any other purpose whether statistical or analytical and to help us prevent fraud. Where appropriate, now and in the future you may have the ability to express your preferences around the use of your data as set out in this Privacy Policy and this may be exercised through your chosen method of accessing the Website, for example mobile, mobile applications or any representation of the Website.

2.3 We may use your information to contact you for your views on the Website and to notify you occasionally about important changes or developments to the Website.

2.4 Where you have indicated accordingly, you agree that we may use your information to let you know about our other products and services that may be of interest to you including services that may be the subject of direct marketing and we may contact you to do so by post, telephone, mobile messaging (e.g. SMS, MMS etc.) as well as by e-mail (where you have provided us with each of these contact details).

2.5 Where you have indicated accordingly, you agree that we may also share information with third parties (including those in the food, drink, leisure, marketing and advertising sectors) to use your information in order to let you know about goods and services which may be of interest to you (by post, telephone, mobile messaging (e.g. SMS, MMS etc.) and/or e-mail) and to help us analyse the information we collect so that we can administer, support, improve and develop our business and services to you.

2.6 If you do not want us to use your data in this way or change your mind about being contacted in the future, please let us know by using the contact details set out in paragraph 7 below and/or amending your profile accordingly.

3. DISCLOSURE OF YOUR INFORMATION

3.1 The information you provide to us will be transferred to and stored on our servers and may be accessed by or given to our staff working within the United Kingdom and third parties who act for us for the purposes set out in this policy or for other purposes notified to you from time to time in this policy. However, we will always take steps to ensure that your information is treated in accordance with this policy.

3.2 The third parties with whom we share your information may undertake various activities such as processing credit card payments and providing support services for us.

3.3 If you have consented we may allow carefully selected third parties, including marketing and advertising companies, our affiliates and associates, to contact you occasionally about services that may be of interest to you. They may contact you by post, telephone, mobile messaging (e.g. SMS, MMS, etc.) as well as by e-mail. If you change your mind about being contacted by these companies in the future, please let us know by using the contact details set out in paragraph 7 below and/or by amending your profile accordingly.

3.4 If our business enters into a joint venture with, purchases or is sold to or merged with another business entity, your information may be disclosed or transferred to the target company, our new business partners or owners or their advisors.

3.5 We may use the information that you provide to us if we are under a duty to disclose or share your information in order to comply with (and/or where we believe we are under a duty to comply with) any legal obligation; or in order to enforce the Website Terms and any other agreement; or to protect our rights or the rights of other third parties. This includes exchanging information with other companies and other organisations for the purposes of fraud protection and prevention.

4. SECURITY AND DATA RETENTION

4.1 We take steps to protect your information from unauthorised access and against unlawful processing, accidental loss, destruction and damage. We will keep your information for a reasonable period or as long as the law requires.

4.2 The transmission of information via the internet is not completely secure. Although we will take steps to protect your information, we cannot guarantee the security of your data transmitted to the Website; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

5. ACCESSING AND UPDATING

You have the right to see the information we hold about you ("Access Request") and to ask us to make any changes to ensure that it is accurate and up to date. If you wish to do this, please contact us using the contact details set out in paragraph 7 below. In the event that you make an Access Request, we reserve the right to charge a fee of ten pounds (£10.00) to meet our costs in providing you with details of the information we hold about you.

6. CHANGES TO OUR PRIVACY POLICY

Any changes to our Privacy Policy will be posted to the Website and, where appropriate, through e-mail notification.

7. CONTACT

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to Party At The Palace Ltd via email on info@partyatthepalace.co.uk

8. BREACH

We have website security in place to defend against malicious attacks, however if a breach does occur we have alerts that inform us and we will send an email to everyone whose data we hold of the breach within 72 hours.

9. RIGHT TO ACCESS

We have a newsletter subscription form. Newsletter data is held on our webserver and collects name and email address so we can send you details of new events and products that may be of interest. To unsubscribe from the newsletter, please send an email to info@partyatthepalace.co.uk from the email you used to sign up with.

10. RIGHT TO BE FORGOTTEN

You can request that all details held about you be deleted by emailing us at info@partyatthepalace.co.uk

11. PORTABILITY

You can request that we send you all information we hold about you by emailing info@partyatthepalace.co.uk